SAULT COLLEGE OF APPLIED ARTS & TECHNOLOGY

SAULT STE. MARIE, ONTARIO

COURSE OUTLINE

LARGE QUANTITY FOOD (FOOD SERVICE)

Course Outline:

Code No.:

Program:

ONE

FDS125

Semester:

SEPTEMBER, 1987

CHEF TRAINING

Date:

Author:

KIM SIEBERTZ

X New:_____

Revision:

APPROVED:

2 Vin Chairperson

pt : 87

Date

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LARGE QUANTITY FOOD

FDS125

Course Name

Course Number

TEXT: "Waiter/Waitress Training Manual", CBI Publishing Company

OBJECTIVES:

The successful student will obtain sufficient practical skill to:

- assign pre-opening and closing responsibilities
- train and supervise staff for American, French and Russian Service
 use SUGGESTIVE SELLING successfully
- recognize proper use of colours in plate presentation
- suggest proper beverage (appentif, wine and liqueur) to acompany meal selection
- use showmanship in dining room operations
- use proper controls, assuring profits in operation
- understand importance of Kitchen-Dining room relationship

TOPICS TO BE COVERED:

- 1. The Waiter and Waitress advantages of the position
- 2. Types of table service and settings
- 3. Before the guests arrive
- 4. Initiating the service

ATTENDANCE:

Theory I hour class instructs skills used in practical Gallery Lab operations. Failure to attend theory or lab classes prevents a student from a grade mark for those functions.

EVALUATION:

- Personal appearance, practical skills in serving and sales ability in the Gallery operations are monitored.
- 2. Periodic assignments and two tests in Theory will be given.
- 3. Class Assignments or Tests: 40% Gallery Sales & Service Skills: 50% Attendance, Participation and Personal Appearance: 10%

Pass: 60%

4. Failure to attend a scheduled lab or theory class will result in an "I" mark. Three lab or theory classes missed in a semester automatically results in an "R" and the student will be relieved of his/her Gallery responsibilities.

Each student will be evaluated for every Gallery function on appearance, attitude, communication (between fellow students and customers) and skills. A daily record of sales per person is also maintained. Non-attendance naturally forfeits any possible mark.

AVAILABILITY:

Please feel free to contact me in Room E264, Extension 203, should you have any difficulties or need to upgrade your marks. Consult my timetable for availability.